

Dear Members

Community Wellbeing Scrutiny Committee

A meeting of the Community Wellbeing Scrutiny Committee will be held in the **Craddock Room, Civic Centre, Riverside Stafford on Tuesday 12 July 2022 at 6.30pm** to deal with the business as set out on the agenda.

Members are asked to note that this meeting will be recorded.

Members are reminded that contact officers are shown at the top of each report and members are welcome to raise questions etc in advance of the meeting with the appropriate officer.



Head of Law and Administration

COMMUNITY WELLBEING SCRUTINY COMMITTEE

12 JULY 2022

Chair - Councillor J Hood

AGENDA

- 1 Minutes of 8 March 2022 as previously published on the Council's website.
- 2 Apologies
- 3 Public Question Time - Nil
- 4 Councillor Session - Nil
- 5 Members' Items **Page Nos**
 - ITEM NO 5(a) **Health and Care Overview and Scrutiny Committee** 4 - 9
COUNCILLOR J HOOD
- 6 Called-In Items - Nil
- 7 Officers Reports
 - ITEM NO 7(a) **Presentation on Anti-Social Behaviour** -
INTERIM HEAD OF CORPORATE BUSINESS AND PARTNERSHIPS
 - ITEM NO 7(b) **Quarter 4 Performance Reporting** 10 - 20
INTERIM HEAD OF CORPORATE BUSINESS AND PARTNERSHIPS
 - ITEM NO 7(c) **Business Planning Report** 21 - 23
HEAD OF LAW AND ADMINISTRATION
 - ITEM NO 7(d) **Work Programme - Community Wellbeing Scrutiny Committee** 24 - 28
HEAD OF LAW AND ADMINISTRATION

Membership

Chair - Councillor J Hood

R J Barron
A G Cooper
A P Edgeller
A D Hobbs
J Hood

A M Loughran
J A Nixon
A N Pearce
M Phillips
R M Sutherland

ITEM NO 5(a)

ITEM NO 5(a)

Report of:	Councillor J Hood
Contact Officer:	Andrew Bailey
Telephone No:	01785 619212
Ward Interest:	Nil
Report Track:	Community Wellbeing 12/07/2022 (only)

COMMUNITY WELLBEING SCRUTINY COMMITTEE
12 JULY 2022
Health and Care Overview and Scrutiny Committee

1 Purpose of Report

- 1.1 To consider the report of Councillor J Hood on matters considered by the Health and Care Overview and Scrutiny Committee at their previous meetings held on 11 April and 30 May 2022.

2 Recommendation

- 2.1 That the report of Councillor J Hood be noted.

3 Key Issues and Reasons for Recommendation

- 3.1 The following report details the various matters considered by the Health and Care Overview and Scrutiny Committee at their previous meetings held on on 11 April and 30 May 2022.

4 Relationship to Corporate Business Objectives

- 4.1 This report is most closely associated with the following Corporate Business Objective 2:-

To improve the quality of life of local people by providing a safe, clean, attractive place to live and work and encouraging people to be engaged in developing strong communities and promote health and wellbeing.

5 Report Detail

- 5.1 As part of the devolved Health Scrutiny arrangements, the Council’s representative on the Health and Care Overview and Scrutiny Committee is requested to provide a brief written report on meetings of the Health and Care Overview and Scrutiny Committee.
- 5.2 Accordingly, the digest of the meetings of the Health and Care Overview and Scrutiny Committee are attached as follows:-

APPENDIX 1 - 11 April 2022

APPENDIX 2 - 30 May 2022

6 Implications

6.1	Financial	Nil
	Legal	Nil
	Human Resources	Nil
	Human Rights Act	Nil
	Data Protection	Nil
	Risk Management	Nil

6.2	Community Impact Assessment Recommendations	<p>Impact on Public Sector Equality Duty: There are no known impacts.</p> <p>Wider Community Impact: There are no known impacts</p>
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Previous Consideration - Nil

Background Papers - File available in Law and Administration

COMMUNITY WELLBEING SCRUTINY COMMITTEE

12 JULY 2022

Health and Care Overview and Scrutiny Committee

Health and Care Overview and Scrutiny Committee

Monday 11 April 2022

District/Borough Digest

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Health and Care Overview and Scrutiny Committee held on Monday 11 April 2022 - links to Agenda and reports pack:

[Agenda for Health and Care Overview and Scrutiny Committee on Monday 11th April 2022, 10.00am - Staffordshire County Council](#)

For further detail of items considered view the webcast of the meeting following the above link.

Health and Care Overview and Scrutiny Committee 11 April 2022

The Health and Care Overview and Scrutiny Committee considered the following matters:

Cannock Minor Injuries Unit (MIU) Update

Committee was advised that the CCG was looking to provide a step-in provider to provide services at the Cannock MIU and that they were working towards re-opening the service in June 2022.

Care Home Update

Care homes have faced a number of challenges during the Covid pandemic, and the Council has provided a range of support. Longer term the Council has a range of commissioning initiatives underway in order to achieve its strategic objectives.

This report provided Overview and Scrutiny with a further update on the care home sector following the last update in January 2021. Committee considered the ongoing challenges and support to care homes, and longer-term commissioning initiatives. Changes since the last meeting included the Discretionary Fee Review, care home Covid controls being relaxed in case of outbreaks and Government guidance update on PCR and LFT tests.

NHS Approach to Climate Change

The NHS has ambitious targets to become net carbon zero by 2045 in support of the UK Government commitment to be net carbon zero by 2050. This will require the NHS to adopt a wide-ranging programme of change across several areas which are in the report. The report also captures the work that has been done to date, the work currently in progress and the work that will need to be done through collaboration across partners over the coming years. The NHS will not be able to deliver all of these measures in isolation and will require the support of, and ability to work with, a wide range of partners including Local Authorities at both upper and lower tier level. The Staffordshire & Stoke-on-Trent Integrated Care System (ICS) is required to produce an ICS Green Plan by 31st March 2022. The launch webinar event will take place in May 2022.

Spotlight Review of Sexual Harassment in Schools

Members of the Safeguarding, Health and Care and Prosperous Overview and Scrutiny Committees formed a spotlight review group to consider the sexual harassment in Schools. Ofsted commissioned a rapid review into the "Everyone's Invited" phenomenon, June 2020 where thousands of testimonies of victims of rape and sexual violence were posted online for all to see, a proportion were from children and young people where schools were named- these have now been anonymised. The Ofsted report was published on 10 June 2021. The most significant finding - all schools should assume that it is happening in their school and take appropriate steps.

In response to the public concern and the Ofsted Report, three of the O&S committees of Staffordshire County Council (SCC) set up the Spotlight Review, to engage with a wide range of witnesses and consider how well schools and agencies were responding. The Spotlight Review Report has been considered by all three overview and scrutiny committees which have endorsed the recommendations for them to be presented to the Cabinet Member in June 2022.

Work programme

The final stages of the Ockenden Review Report had been published. The Chairman had met with the Chief Executive Designate ICS and was assured that an initial review of maternity services against the recommendations in the Ockenden report was satisfactory. The Committee will consider the Ockenden review outcomes and update on maternity services in Staffordshire on the work programme in July or September 2022.

Their next meeting will be held on Monday 30 May 2022 at 10.00am, County Buildings, Stafford.

COMMUNITY WELLBEING SCRUTINY COMMITTEE

12 JULY 2022

Health and Care Overview and Scrutiny Committee

Health and Care Overview and Scrutiny Committee

Monday 30 May 2022

District/Borough Digest

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Health and Care Overview and Scrutiny Committee held on Monday 30 May 2022 - links to Agenda and reports pack:

[Agenda for Health and Care Overview and Scrutiny Committee on Monday 30th May 2022, 10:00am - Staffordshire County Council](#)

For further detail of items considered view the webcast of the meeting following the above link.

Health and Care Overview and Scrutiny Committee 30 May 2022

The Health and Care Overview and Scrutiny Committee considered the following matters:

Elective Recovery

Committee received a briefing containing actions that are being taken in respect of elective recovery and endeavours to reduce waiting times for patients waiting for an elective procedure across the three acute Trust providers for the Staffordshire and Stoke-on-Trent ICS.

The Committee noted the progress update and asked that further information be provided about the theatre plan for University Hospital North Midlands (UHMN), the forecast for 104 week wait by specialism and the extent of digital consultation data available.

Changes to the Healthy Communities Services from April 2023

Committee considered proposals for the integrated lifestyle services, the contract for the Everyone Health specialist provider ends in March 2023.

The contract includes weight management, physical activity, stop smoking, social isolation, falls prevention, and NHS health checks.

The Committee welcomed the increased focus on priority services, the focus on outcomes, the change to eligibility criteria, improved impact in communities and highlighted the importance of starting prevention early in schools.

Work programme

Committee considered the draft work programme and carried out work programme planning for 2022-23.

The next meeting will be held on Monday 11 July 2022 at 10.00 am, County Buildings, Stafford.

ITEM NO 7(b)

ITEM NO 7(b)

Report of:	Interim Head of Corporate Business and Partnerships
Contact Officer:	Tracy Redpath
Telephone No:	01785 619 195
Ward Interest:	Nil
Report Track:	Community Wellbeing Scrutiny 12 July 2022

COMMUNITY WELLBEING SCRUTINY COMMITTEE
12 JULY 2022
Quarter 4 Performance Reporting

1 Purpose of Report

- 1.1 To provide an update to members regarding performance reporting for Quarter 4 2021 – 2022 for Community Wellbeing Scrutiny Committee.

2 Recommendation

- 2.1 That the information is noted.

3 Key Issues and Reasons for Recommendation

- 3.1 The report presents the performance reporting for Quarter 4 2021 - 2022 for the Community Wellbeing Scrutiny Committee. The report contains:
- Performance at a glance encompasses 10 reported indicators
 - Improvement report for four indicators
 - Annual Indicators encompass six reported indicators, one is below target, which is included in the Improvement Report
 - Narrative updates - 14 are reported as being 'on track' 2 are reported as 'good' and one is below target, which has been included in the Improvement Report.
- 3.2 The report is detailed in the **APPENDIX**.

4 Relationship to Corporate Business Objectives
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4.1 Performance reporting interlinks with all corporate business objectives.

5 Report Detail

5.1 The report provides an overview of the performance for Quarter 4 2021 - 2022 for the Community Wellbeing Scrutiny Committee and this report provides a summary of some of the performance highlights.

5.2 The Stafford Half Marathon took place in March with 2,9000 registered to participate and monthly markets in Stafford and Stone have continued.

5.3 Demand on the Housing Options Team has remained high, with a balance between preventing people becoming homeless and dealing with those who approach the service in crisis. Strong partnership working continues with housing providers and partner agencies and the team has been working with the Levelling Up, Housing and Communities, looking at the pathways out of homelessness in Stafford and how these can be strengthened.

5.4 During this quarter there have been 22 new complaints of anti-social behaviour (ASB) received, and the team has served five Community Protection Notice Warnings, two Community Protection Notices and eight Fixed Penalty Notices. The Community Wellbeing Partnership (CWP) has commission services through the Safety of Women at Night Fund (Swan) and Taxi Marshals are now in place to support the night-time economy. ASB training has been provided to PCSOs and student police officers on the practical use of the tools and powers, which have been successfully utilised for a number of incidents.

5.5 In terms of businesses being compliant with environmental regulations, programmed inspections for businesses have now restarted in accordance with the recovery plan laid out by the Food Standards Agency.

5.6 Detailed performance reports are contained within the **APPENDIX**.

6 Implications

6.1 Financial	The financial implications of individual actions are being reviewed by the lead organisation for each workstream.
Legal	Nil
Human Resources	Nil
Human Rights Act	Nil
Data Protection	Nil
Risk Management	Nil

6.2 Community Impact Assessment Recommendations	Impact on Public Sector Equality Duty: There are no known impacts. Wider Community Impact: There are no known impacts
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Previous Consideration – Nil

Background Papers – File available in Corporate Business and Partnerships

Q4 Community Wellbeing

Performance at a glance

No	Indicator	Responsible Officer	Is good high or low	Q1 Actual	Q1 Target	Q1 Performance	Q2 Actual	Q2 Target	Q2 Performance	Q3 Actual	Q3 Target	Q3 Performance	Q4 Actual	Q4 Target	Q4 Performance	Year End forecast	Year end target	Direction of Travel
LI3	No of Enviro-crime complaints dealt with promptly and no longer than 72 hours after receipt	Julie Wallace	H	98.84%	94%	On Track	98.57%	94%	On Track	97%	94%	On Track	98.33%	94%	On Track	96%	94%	On Track
LI4	No of residents who think the town centres are clean and tidy (%)	Phil Bates	H	98.73%	95%	Good	99.80%	95%	Good	98.36%	95%	Good	99.72%	95%	Good	95%	95%	On Track
LI5	Kgs Residual Household Waste Collected per household	Becky Martin	L	112.16	110	On Track	108.77	110	On Track	108.91	110	On Track	113.78	110	On Track	112	110	On Track
LI6	% of household waste sent for reuse, recycling and composting	Becky Martin	H	52.18%	53%	On Track	52.55%	53%	On Track	50.42%	53%	On Track	42%	53%	Below Target	52%	53%	On Track
LI7	% of homeless cases resolved through prevention	Anna Nevin	H	27%	45%	Below Target	56%	45%	Good	29%	45%	Below Target	37	45%	Below Target	42%	45%	On Track
LI8	% of homeless cases resolved through relief	Anna Nevin	L	73%	55%	Below Target	44%	55%	Good	71%	55%	Below Target	62	55%	Below Target	59%	55%	On Track
LI9	No of DFGs completed	Anna Nevin	H	21	25	Below Target	25	25	On Track	18	25	Below Target	23	25	On Track	46	75	Below Target
LI10	No of households referred for energy efficiency measures	Anna Nevin	H	25	8	Good	21	8	Good	36	17	Good	31	17	Good	46	50	Good
LI11	Empty Homes brought back into use following Officer interventions	Anna Nevin	H	11	15	Below Target	11	15	Below Target	5	10	Below Target	4	10	Below Target	22	50	Below Target
LI12	No of households given advice on energy efficiency	Anna Nevin	H	232	15	Good	143	25	Good	160	30	Good	378	30	Good	375	100	Good

Performance direction of travel - Key	
Performance 10% or more above target	Good
Doing Well	On track
Performance 10% or more below target	Below Target

**Community Wellbeing
Q4 Improvement Report
Performance Indicators**

No	Measure Detail	RO	Q4 Actual	Q4 Target	Performance Symbol	Context for current performance	Context for current performance
LI5	KGS of residual household waste collected per household	Becky Martin	113.78	110	Below Target	Tonnages are estimated at present, awaiting audited tonnages for residual waste from Staffordshire County Council - this also includes litter and fly tipping tonnages.	Continuing to work in areas of concern to tackle contamination, excess bins and to raise awareness of the requirements of the service. Work continues with the Housing Associations and landlords to improve facilities and information provided. Continuing promotion of chargeable garden waste and home composting initiatives which are both yielding good results. In person presentations have now resumed at a number of locations to help inform residents of the proper use of the bins and the availability of other reuse facilities in the Borough.
L17	% of homeless cases resolved through prevention	Anna Nevin	37%	45%	Below Target	We are working closely with all agencies, the Vulnerabilities HUB and housing providers of all tenures to encourage earlier presentations into the service and to provide options of support that go beyond housing for those that approaches us facing multiple disadvantages.	The team work closely with all agencies, the Vulnerabilities HUB and housing providers of all tenures to encourage early presentation into the service. The team ensure support from many agencies is provided to those who approach facing multiple disadvantages.
L18	% of homeless cases resolved through relief	Anna Nevin	62%	55%	Below Target		
LI11	Empty Homes brought back into use following Officer interventions	Anna Nevin	4	10	Below Target	The empty homes post is currently vacant, only limited activity is possible and is focussed on addressing those properties that cause most problems for communities.	When the post became vacant a review of the strategy was completed. This demonstrated the value of the empty homes officer. Cabinet agreed to fund from the earmarked budget a further 3 year fixed term empty homes post by converting some of the capital into revenue. At the end of Q4, the post was being advertised, with interviews to be held in the first week of April.

Q4 Annual Indicator

No	Measure Detail	RO	Q4 Actual	Q4 Target	Context for current performance
LI52	Overall reported crime in the Borough	Vic Cooper	6849	6010	The target set is from the previous years figures. Due to lockdowns the figures for the year 20/21 were lower than we would normally see. Once restrictions were lifted we saw crime figures rise. The CWP will continue to work in partnership taking into account both central government and local strategies to reduce crime and disorder

Q4 Narrative

Ref	Key Deliverable	RO	Performance Status	Context for current performance	Improvement Actions Taken
2.2.4	Encourage households to increase recycling and minimise residual waste because this will be good for the environment and will reduce collection and disposal costs	Becky Martin	Below Target	Nationally, recycling rates are reducing and the outcome of the national Resources and Waste Strategy will help to increase the amount of materials collected for recycling in coming years. Consideration is also being given to the calculation of the recycling rate to introduce a volumetric one as opposed to a weight based one. Despite the overall reduction, the quality of materials collected in the Borough is good and the contamination is relatively low.	Continuing to work in areas of concern to tackle contamination, excess bins and to raise awareness of the requirements of the service. Work continues with the Housing Associations and landlords to improve facilities and information provided. New contamination campaign to be launched in 2022/23 to help improve the quality and amount of recycling collected.

Community Wellbeing

Q4 Performance - Annual Indicators 2021/2022

No	Indicator	RO	Is high good or low	Annual Actual	Annual Target	Performance Status
LI41	No of sites with green flag status	Phil Gammon	H	6	6	Good
LI43	No of entries in the Community Awards	Ella Smith	H	26	25	Good
LI52	Overall reported crime in the Borough	Vic Cooper	L	6849	6010	Below Target
LI53	Reported incidents of domestic abuse	Vic Cooper	H	1724	1656	On Track
LI54	Reported incidents of ASB	Vic Cooper	L	2739	2915	Good
	Reported incidents of ASB COVID breaches	Vic Cooper	L	1968	2107	On Track

Performance direction of travel - Key	
Performance 10% or more above target	Good
Doing Well	On track
Performance 10% or more below target	Below Target

Q4 Community Wellbeing

Narrative Updates

Ref	Key Deliverable	Responsible Officer	End Date	Performance Status	Commentary/Action
2.1.1	Work with partners to implement a programme of recovery and reform, steering towards a model of sustainability and resilience	Ella Smith	From April 2021 and then on-going	Good	In the last quarter as part of our Sports Grants Scheme we awarded 4 grants totalling £1,949.50 to people and groups in the borough. Preparations have commenced for Stafford in the World which is being held on the 2nd June 2022.
2.2.1	Investigate appropriate enviro crime complaints within 72 hours of receipt	Julie Wallace	From April 2021 and then on-going	On Track	355 reports investigated within the quarter, 353 dealt within the time frame
2.2.2	Deliver high quality Neighbourhood Services to ensure that town centres, parks and open spaces are clean, tidy, and attractive	Phil Bates	From April 2021 and then on-going	Good	159 Land Audit Management Systems (LAMS) inspections were carried out in the period with the following results: Streets Cleansing achieving 99.2% Grade B or better and Grounds Maintenance achieving 100% Grade B or better. Customer Satisfaction Survey carried out by the Customer Contact Centre with residents who called in specifically for Streetscene related issues. Response from 361 residents was 99.72% positive in the range of 'satisfactory to excellent' regarding the cleanliness of the town centres.
2.2.3	Monitoring of construction works associated with major infrastructure eg M6 Smart Motorways and HS2	Robert Simpson	From April 2021 and then on-going	On Track	Works continue between Junctions 13 and 14 where there are more residential properties adjacent to the motorway. Officers continue to monitor any potential air quality, noise, vibration and contaminated land issues associated with the construction and operation of HS2 Phase 2a, and appropriate mitigation measures. This forms part of the discussions with the HS2 Phase 2a Planning Forum - Environmental Health Subgroup. Updated by Lee Booth in Rob's absence.

Ref	Key Deliverable	Responsible Officer	End Date	Performance Status	Commentary/Action
2.2.4	Encourage households to increase recycling and minimise residual waste because this will be good for the environment and reduce collection and disposal costs	Becky Martin	From April 2021 and then on-going	Below Target	Compared to 2020/21 there is a reduction in mixed recycling paper & cardboard tonnages at the kerbside, this is largely attributable to the return to work and school in 2021/22. Despite the reduction in tonnage, It should be noted that recent service changes have continued to increase the quality of material collected, reduce contamination and secure reliable end destinations in the UK. Additionally, there is an approx 20% reduction in the annual garden waste tonnage, this was anticipated with the introduction of the chargeable garden waste scheme in January 2021 - at present 70-80% of the previous garden waste tonnages is being achieved from approx 50% of the properties. The final annual recycling rate is expected to be just below 50% when the final disposal figures are received from Staffordshire County Council. This reduced recycling rate is in common with other Authorities in the UK at present. All Authorities and contractors await the outcome of the national Resources & Waste Strategy which seeks to improve the quality of materials collected, increase tonnages (for example food waste) and make recycling more achievable for a resident.
2.3.1	Support the facilitation of community led schemes that focus on improving health and wellbeing	Anna Nevin	From April 2021 and then on-going	On Track	The Dementia Action Alliance has been supported to reconvene after a long absence due to COVID. CCG colleagues have chaired a meeting and welcomed partners back as they work to secure a new chair, secretary and co-ordinator for the future of the group.
2.3.2	Support partners to set up initiatives to improve and enhance health and wellbeing of residents	Anna Nevin	From April 2021 and then on-going	On Track	Local organisations have continued to develop their local walk packs and add additional routes, for long and short walks in local communities. Some have begun preparations to host group walks during the Spring.
2.3.3	Support the co-ordination of high profile events run by Freedom Leisure	Lee Booth	From April 2021 and then on-going	On Track	As Government mandated restrictions on events have relaxed, the full high profile events programme is now restored and in line with the contract specification. The Stafford Half Marathon event took place on Sunday 20th March, with 2,900 runners registered to participate.
2.3.4	Support the promotion of and use of town centres in the borough	Robert Simpson	From April 2021 and then on-going	On Track	The Stafford Half Marathon took place on 20th March with 2,900 registered to participate. The monthly Farmers Markets held in Stafford and Stone have continued in this quarter. All events are considered by the multi-agency Safety Advisory Group (SAG) which is chaired by an Officer of the Council. Updated by Lee Booth in Rob's absence.
2.3.5	Work towards all businesses being compliant with environmental regulations	Lisa Harvey	From April 2021 and then on-going	On Track	Programmed inspections continue to be undertaken in accordance with the Recovery Plan laid out by the Food Standards Agency

Ref	Key Deliverable	Responsible Officer	End Date	Performance Status	Commentary/Action
2.4.1	To assist in the operational delivery of, and lead on, the implementation of specific initiatives that support the reduction of crime and vulnerability in the Borough (as per the recommendations in the Community Safety Strategic Assessment)	Victoria Cooper	Commences April through to March annually – as determined by allocation of funding from the Staffordshire Commissioner	On Track	During Q4 we have commissioned services through the Safety of Women at Night funding (SWaN). Taxi Marshals are now in place and Stafford Street Pastors have been allocated funding to purchase a safe place vehicle and to recruit and train more volunteers for the Night Time Economy (NTE). The SBC Anti-Social Behaviour Officer is providing training to PCSO's and student police officers on the practical use of ASB tools and powers. We have been able to successfully use these for a variety of incidents including domestic abuse. Following the Strategic Assessment and confirmation of our priorities, the Community Wellbeing Partnership (CWP) have been discussing prevention initiatives for the Locality Deal Funding (LDF). Confirmation of funding was only received on 30th March. There has been a reduction in the amount of funding from around £72,000 to £69,000. We are working with partners to develop a bid for the Home Office Safer Streets Round 4 funding.
2.4.2	To ensure that the authority adheres to its statutory responsibility in respect of the Prevent, Safeguarding and Domestic Abuse (DHR's)	Viki Ashcroft	From April 2021 and then on-going	On Track	The quarterly Prevent Board meeting was postponed until end of April. One child safeguarding referral has been made.

Ref	Key Deliverable	Responsible Officer	End Date	Performance Status	Commentary/Action
2.4.3	Utilise procedures and processes to investigate reported incidents of anti-social behaviour	Helen Marshall	From April 2021 and then on-going	On Track	<p>During Q4, 22 new reports of ASB were received by the Council, which is similar number received in Q3. Of these reports 3 were in connection to tenants of social housing providers and in these cases, they were passed over to the Housing provider to investigate. Of the 18 new cases, 4 originated from Environmental Health where noise was the issue. These included neighbours causing noise in the early hours of the morning and shouting and banging. 1 Community Trigger was called and although it strictly didn't meet the threshold for review, a review was undertaken. As both council and police were involved in this case, an independent chair from Home Plus undertook the review. An action plan was already in place before the review took place. No further actions were identified.</p> <p>To assist in tackling the ASB that is reported the following have been served by the council;</p> <ul style="list-style-type: none"> •5 Community Protection Notice Warnings •2 Community Protection Notice from a warning served in Q3. •8 Fixed Penalty Notices were issued for failing to comply with the PSPO in Stafford Town Centre. <p>The weekly Vulnerability Hub continues to be an effective early intervention and prevention forum to problem solve cases at an early stage. On average the Hub hears around 10 cases per week. The vulnerability and whereabouts of the homeless is also managed at this meeting. During the last quarter Victims gateway delivered awareness sessions on the new ASB service Harmony and the hate crime service (USAH).</p>
2.5.1	Provide a comprehensive housing options service to prevent homelessness and support people into sustainable accommodation	Anna Nevin	From April 2021 and then on-going	On Track	<p>Demand on the service has remained high, with a balance between preventing people becoming homeless and dealing with those in acute need who approach the service in crisis. The strong focus on partnership working continues with housing providers and with partner agencies. This work is both strategic, trying to influence their agendas and spending priorities and operational, on a day to day basis. Like all other local authorities there has been joint working with the Department of Levelling Up, Housing and Communities, looking at the pathways out of homelessness in Stafford and how these can be strengthened.</p>
2.5.2	Ensure good housing standards are delivered in the private sector	Anna Nevin	From April 2021 and then on-going	On Track	<p>Demand was similar as previous years. Two Improvement Notices were served in response to poor housing standards, and two loans approved to assist owner occupiers with repairs to their homes</p>
2.5.3	Ensure sufficient, well managed provision of Gypsy and Traveller Accommodation	Anna Nevin	From April 2021 and then on-going	On Track	<p>The final pitch on Glover Street was occupied in quarter 4 of 2021/22, the housing options team continue to proactively manage the site.</p>

Ref	Key Deliverable	Responsible Officer	End Date	Performance Status	Commentary/Action
2.5.4	Provide an effective and efficient service to deliver Disabled Facilities Grants	Anna Nevin	From April 2021 and then on-going	On Track	The number of grant approvals has increased during the quarter and the number of completions is also higher than it has been during Q2 and Q3. The total number of completions for 2021/22 is higher than the previous year, which is an improvement. The total number of pipeline cases open remains consistent with the volumes seen earlier in the year, which is indicative of a consistent through-put of new enquiries.

Explanation for Narrative Performance
Exceptional - Good
Doing well - On Track
Below what it should be - Below Target

ITEM NO 7(c)

ITEM NO 7(c)

Report of:	Head of Law and Administration
Contact Officer:	Andrew Bailey
Telephone No:	01785 619212
Ward Interest:	Nil
Report Track:	Community Wellbeing 12/07/2022 (only)

COMMUNITY WELLBEING SCRUTINY COMMITTEE

12 JULY 2022

Business Planning Report

1 Purpose of Report

- 1.1 To review the programme of business considered by the Community Wellbeing Scrutiny Committee in 2021/22 with a view to the report being submitted to the Council.

2 Recommendation

- 2.1 The Committee is recommended to approve this report as the Annual Report to the Council.

3 Key Issues and Reasons for Recommendation

- 3.1 During the past Municipal Year, the Community Wellbeing Scrutiny Committee has considered a wide variety of issues supporting the Council's Corporate Business Objective to improve the quality of life of local people by providing a safe, clean, attractive place to live and work and encouraging people to be engaged in developing strong communities and promote health and wellbeing.
- 3.2 The Committee has maintained its close links with the Staffordshire Health and Care and Overview and Scrutiny Committee receiving regular updates.
- 3.3 The Committee continues to control its own Work Programme which is populated with a range of issues for the forthcoming Municipal Year.

4 Relationship to Corporate Business Objectives

4.1 This report is most closely associated with the following Corporate Business Objective 2:-

To improve the quality of life of local people by providing a safe, clean, attractive place to live and work and encouraging people to be engaged in developing strong communities and promote health and wellbeing.

5 Report Detail

5.1 During the past 2021/22 Municipal Year, the Community Wellbeing Scrutiny Committee considered a wide variety of issues supporting the Council's Corporate Business Objective to improve the quality of life of local people by providing a safe, clean, attractive place to live and work and encouraging people to be engaged in developing strong communities and promote health and wellbeing.

5.2 In order to achieve this, the Committee have considered a wide variety of issues, including:-

- Air Quality Annual Status Report 2021
- Health and Safety Annual Report 2020-2021
- Food Safety Annual Report 2020-2021
- Community Recovery Update

5.3 The Committee sustained its close links with the Staffordshire Health and Care and Overview and Scrutiny Committee by receiving regular reports on the work of the Committee, which was accordingly reciprocated.

5.4 The Committee have considered the following item that was referred to it directly from the Cabinet:-

- Fees and Charges Review 2022

5.5 Under its Terms of Reference, the Committee has received regular reports that monitored both operational and financial performance.

5.6 The Committee continues to control its own Work Programme, regularly making appropriate adjustments and is already populated for the forthcoming Municipal Year with a variety of issues.

5.7 It is intended that this report, with the addition of any appropriate information concerning the current meeting, be taken to the next available meeting of the Council as the report back from this Scrutiny Committee in accordance with Article 6, Paragraph 6.3 of the Constitution whereby the Committee is required to report annually to the Council on its workings and future Work Programme.

6	Implications
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6.1	Financial	Nil
	Legal	Nil
	Human Resources	Nil
	Human Rights Act	Nil
	Data Protection	Nil
	Risk Management	Nil

6.2	Community Impact Assessment Recommendations	<p>Impact on Public Sector Equality Duty: The Borough Council considers the effect of its actions on all sections of our community and has addressed all of the following Equality Strands in the production of this report, as appropriate:-</p> <p>Age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, sexual orientation.</p> <p>Recommendations Wider Community Impact: Detailed above.</p>
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Previous Consideration - Nil

Background Papers - File available in Law and Administration

ITEM NO 7(d)

ITEM NO 7(d)

Report of:	Head of Law and Administration
Contact Officer:	Andrew Bailey
Telephone No:	01785 619212
Ward Interest:	Nil
Report Track:	Community Wellbeing 12/07/22 (only)

COMMUNITY WELLBEING SCRUTINY COMMITTEE

12 JULY 2022

Work Programme - Community Wellbeing Scrutiny Committee

1 Purpose of Report

1.1 The purpose of this report is to present the Community Wellbeing Scrutiny Committee's Work Programme.

2 Recommendation

2.1 That the Community Wellbeing Scrutiny Committee considers and comments upon their Work Programme.

3 Key Issues and Reasons for Recommendation

3.1 The first stage in achieving a Member-led Overview and Scrutiny process is to develop a Work Programme for the Members of the Committee to own.

3.2 Accordingly, an up-to-date copy of the Community Wellbeing Scrutiny Committee's Work Programme is provided for Members to consider and comment upon.

4 Relationship to Corporate Business Objectives

4.1 This report is most closely associated with the following Corporate Business Objective 2:-

To improve the quality of life of local people by providing a safe, clean, attractive place to live and work and encouraging people to be engaged in developing strong communities and promote health and wellbeing.

5 Report Detail

- 5.1 Members will recall that one of the fundamental philosophies behind the creation of Overview and Scrutiny is that the process should be Member-led and the first stage in achieving this is to develop a Work Programme that is:-
- Owned by all Members of the Scrutiny Committee;
 - Flexible to allow the Committee to react to urgent items;
 - Contain aspects of both Overview and Scrutiny.
- 5.2 Therefore, at each scheduled meeting of the Community Wellbeing Scrutiny Committee, an up-to-date copy of the Work Programme will be provided for Members to consider or amend as appropriate.
- 5.3 The Work Programme includes provision for the Committee to scrutinise appropriate items delivered through the Council's Service Delivery Plan up to twelve months in advance, whilst maintaining the flexibility to respond to any issues that may arise.
- 5.4 Accordingly, attached at **APPENDIX** is the Community Wellbeing Scrutiny Committee's current Work Programme to consider or amend as appropriate.

6 Implications

6.1	Financial	Nil
	Legal	Nil
	Human Resources	Nil
	Human Rights Act	Nil
	Data Protection	Nil
	Risk Management	Nil

6.2	Community Impact Assessment Recommendations	<p>Impact on Public Sector Equality Duty:</p> <p>The Borough Council considers the effect of its actions on all sections of our community and has addressed all of the following Equality Strands in the production of this report, as appropriate:-</p> <p>Age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, sexual orientation.</p> <p>Recommendations Wider Community Impact:</p> <p>Detailed above.</p>
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Previous Consideration - Nil

Background Papers - File available in Law and Administration

COMMUNITY WELLBEING SCRUTINY COMMITTEE
12 JULY 2022
Work Programme - Community Wellbeing Scrutiny Committee

THURSDAY 22 SEPTEMBER 2022 AT 6:30 PM

Minutes of Last Meeting:	12 July 2022
Officer Items by:	Wednesday 7 September 2022
Call-in Deadline	Tuesday 20 September 2022
Member/Public Items by:	Monday 12 September 2022
Agenda Despatch on:	Wednesday 14 September 2022
Officer Reports	<ul style="list-style-type: none"> • Health and Care Overview and Scrutiny Committee Councillor J Hood • Community Wellbeing Partnership Update Interim Head of Corporate Business and Partnerships • Final Accounts 2021/22 Head of Finance • Performance Update/Budget Monitoring Report Interim Head of Corporate Business and Partnerships /Head of Finance • Work Programme Head of Law and Administration

THURSDAY 17 NOVEMBER 2022 AT 6:30 PM

Minutes of Last Meeting:	22 September 2022
Officer Items by:	Wednesday 2 November 2022
Call-in Deadline	Tuesday 15 November 2022
Member/Public Items by:	Monday 7 November 2022
Agenda Despatch on:	Wednesday 9 November 2022
Officer Reports	<ul style="list-style-type: none"> • Health and Care Overview and Scrutiny Committee Councillor J Hood • Air Quality Annual Report 2021/22 Head of Operations • Food Safety Annual Report 2021/22 Head of Operations • Food Service Safety Plan 2022 - 25 Head of Operations • Health and Safety Annual Report 2021/22 Head of Operations • Fees and Charges Review 2023

	<p>Head of Finance</p> <ul style="list-style-type: none"> • Performance Update/Budget Monitoring Report Interim Head of Corporate Business and Partnerships /Head of Finance • Work Programme Head of Law and Administration
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TUESDAY 10 JANUARY 2023 AT 6:30 PM

Minutes of Last Meeting:	17 November 2022
Officer Items by:	Friday 16 December 2022
Call-in Deadline	Tuesday 13 December 2022
Member/Public Items by:	Wednesday 21 December 2022
Agenda Despatch on:	Friday 23 December 2022
Officer Reports	<ul style="list-style-type: none"> • Health and Care Overview and Scrutiny Committee Councillor J Hood • Community Portfolio - General Fund Revenue Budget 2022-23 to 2025-26 and Capital Programme 2022-23 - 2025-26 Head of Finance • Environment Portfolio - General Fund Revenue Budget 2022-23 to 2025-26 and Capital Programme 2022-23 - 2025-26 Head of Finance • Leisure Portfolio - General Fund Revenue Budget 2022-23 to 2025-26 and Capital Programme 2022-23 - 2025-26 Head of Finance • Work Programme Head of Law and Administration

THURSDAY 23 MARCH 2023 AT 6:30 PM

Minutes of Last Meeting:	10 January 2023
Officer Items by:	Wednesday 8 March 2023
Call-in Deadline	Tuesday 21 March 2023
Member/Public Items by:	Monday 13 March 2023
Agenda Despatch on:	Wednesday 15 March 2023
Officer Reports	<ul style="list-style-type: none"> • Health and Care Overview and Scrutiny Committee Councillor J Hood • Performance Update/Budget Monitoring Report Interim Head of Corporate Business and Partnerships

	/Head of Finance • Work Programme Head of Law and Administration
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FUTURE ITEMS

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| <ul style="list-style-type: none">• Presentation by Support Staffordshire
Interim Head of Corporate Business and Partnerships• Presentation to all Members - Housing Plus
5.00 pm on Thursday 22 September 2022
Health and Housing Manager |
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