

ANNUAL PESTPORT CONDITIONS (HOUSEHOLD)

Unlimited treatment for rats, mice and wasp nests and up to three treatments for ants (not flying ants), fleas for an annual payment.

MICE

Mice infestations will only be treated in buildings and/or outbuildings within domestic premises. MICE WILL NOT be treated outside.

ANTS and FLEAS

- (a) Will only be treated where there is evidence of an infestation within the house
- (b) Ants will not be treated outside
- (c) Treatment can take up to 2 weeks to take full effect
- (d) Treatments will be limited to 3 visits in total each year
- (e) The insecticide spray treatment incorporates a residual poison, which can be effective for up to 6 weeks and should be left undisturbed as much as possible. We therefore recommend that you clean and vacuum floors before we arrive. Personal effects should be removed from the floors to be treated as far as possible to enable good contact.
- (f) Cleaning, washing or vacuuming of treated areas should be avoided for two weeks
- (g) Flying ants are not included in this scheme; these may be controlled with a fly spray by the householder.

WASPS NESTS

- (a) Wasps nests will only be treated within the boundary of the premises registered on the scheme
- (b) Only accessible and active wasps nests will be treated
- (c) Wasps nests will be treated BUT NOT REMOVED, leave for two weeks should you wish to remove the nest yourself.

GENERAL CONDITIONS

We will contact you to arrange a treatment within 3 working days, excluding Saturday, Sundays and Bank Holidays

The fee covers a 12 month period commencing with the start date of the contract

Payment of the premium must be made before any treatment is carried out

No refunds will be given if members withdraw from the scheme

Premiums will be transferable for residents moving premises within the Borough

Premiums will not be transferable from one resident to another

The scheme applies to DOMESTIC PREMISES ONLY; any premises with a commercial element are excluded from the scheme

Stafford Borough Council reserves the right to withdraw from the scheme at any time and refund any premiums paid

This scheme is open to residents within Stafford Borough Council and South Staffordshire District Council only

All work is carried out under the current Health and Safety Regulations. The Pest Control Officers reserve the right not to treat unsafe and inaccessible areas or those areas unsuitable for treatment as determined by the Pest Controller

Regard should be given to the safety advice sheet supplied at the time of treatment

Where Pestport is taken out at the lower fee ie on the understanding that there is no existing pest problem. No requests for treatment may be made within 14 days of the start date of the Pestport contract.

Revised December 2011