

Castletown Community Day 2011





1. How did you hear about the Castletown Community Day?

| | | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| Word of Mouth | | 4.1% | 2 |
| Resident's Association | | 18.4% | 9 |
| Local Press | | 6.1% | 3 |
| Other | | 73.5% | 36 |
| answered question | | | 49 |
| skipped question | | | 7 |

2. How do you think the council are doing in Castletown? Please tell us how you think we are performing with regard to each of the following

| | Excellent | Good | Average | Poor | Very Poor | N/A | Response Count |
|--------------------------|-----------|-------------------|-------------------|-------------------|------------|----------|----------------|
| Road Sweeping | 3.8% (2) | 26.4% (14) | 22.6% (12) | 34.0% (18) | 11.3% (6) | 1.9% (1) | 53 |
| Litter Bin Emptying | 5.5% (3) | 47.3% (26) | 30.9% (17) | 9.1% (5) | 3.6% (2) | 3.6% (2) | 55 |
| Litter Picking | 1.8% (1) | 27.3% (15) | 30.9% (17) | 29.1% (16) | 9.1% (5) | 1.8% (1) | 55 |
| Dog Fouling removal | 0.0% (0) | 34.6% (18) | 40.4% (21) | 11.5% (6) | 9.6% (5) | 3.8% (2) | 52 |
| Litter Enforcement | 0.0% (0) | 24.5% (13) | 26.4% (14) | 20.8% (11) | 24.5% (13) | 3.8% (2) | 53 |
| answered question | | | | | | | 56 |
| skipped question | | | | | | | 0 |



3. Are there enough litter bins in the Castletown area?

| | | Response Percent | Response Count |
|-------------------------|--|------------------|----------------|
| Yes |  | 24.0% | 12 |
| No (See question below) |  | 76.0% | 38 |
| answered question | | | 50 |
| skipped question | | | 6 |

4. Location of extra bins?

| | Response Count |
|-------------------|----------------|
| | 10 |
| answered question | 10 |
| skipped question | 46 |

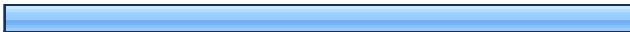

5. Did you know that all our litter bins can be used for Dog Fouling as well as litter?

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes |  | 46.2% | 24 |
| No |  | 53.8% | 28 |
| answered question | | | 52 |
| skipped question | | | 4 |

6. What is important to you in Castletown? Please tell us how important to you each of the following things are?

| | Extremely Important | Very Important | Important | Not very Important | Not at all Important | N/A | Response Count |
|--------------------------|-----------------------------|-----------------------------|-----------------------------|--------------------|----------------------|-------------|----------------|
| Road Sweeping | 25.5% (14) | 29.1% (16) | 41.8% (23) | 1.8% (1) | 1.8% (1) | 0.0% (0) | 55 |
| Litter Bin Emptying | 37.5% (21) | 46.4% (26) | 14.3% (8) | 0.0% (0) | 0.0% (0) | 1.8% (1) | 56 |
| Litter Picking | 35.7% (20) | 41.1% (23) | 23.2% (13) | 0.0% (0) | 0.0% (0) | 0.0% (0) | 56 |
| Dog Fouling removal | 54.5% (30) | 32.7% (18) | 10.9% (6) | 1.8% (1) | 0.0% (0) | 0.0% (0) | 55 |
| Litter Enforcement | 39.3% (22) | 35.7% (20) | 23.2% (13) | 0.0% (0) | 1.8% (1) | 0.0% (0) | 56 |
| answered question | | | | | | | 56 |
| skipped question | | | | | | | 0 |





7. Have we provided you with clear information about what can be recycled in the blue bin?

| | | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| Yes |  | 94.2% | 49 |
| No |  | 5.8% | 3 |
| answered question | | | 52 |
| skipped question | | | 4 |



8. Which of the following options would you choose?

| | Opt for | Opt against | Response Count |
|----------------------------------|------------|-------------|----------------|
| Food waste collection | 50.0% (24) | 50.0% (24) | 48 |
| Charge for the brown bin service | 5.6% (3) | 94.4% (51) | 54 |
| Smaller green bin | 32.7% (18) | 67.3% (37) | 55 |
| answered question | | | 55 |
| skipped question | | | 1 |



9. What is the earliest time that you think bins should be collected?

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| 5am |  | 7.1% | 4 |
| 6am |  | 21.4% | 12 |
| 7am |  | 48.2% | 27 |
| 8am |  | 23.2% | 13 |
| answered question | | | 56 |
| skipped question | | | 0 |



10. Would you be happy with collections on a Saturday?

| | | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Yes |  | 71.4% | 40 |
| No |  | 28.6% | 16 |
| answered question | | | 56 |
| skipped question | | | 0 |

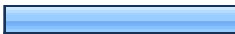


11. Would you be happy with collections on a Sunday?

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes |  | 37.5% | 21 |
| No |  | 62.5% | 35 |
| answered question | | | 56 |
| skipped question | | | 0 |

12. Should bins be collected on Bank Holidays (inc Christmas and New Year)?

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes |  | 33.3% | 18 |
| No |  | 66.7% | 36 |
| answered question | | | 54 |
| skipped question | | | 2 |

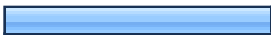

13. How would you rate, overall, the Waste and Recycling Service?

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Excellent |  | 34.5% | 19 |
| Satisfactory |  | 60.0% | 33 |
| Poor |  | 5.5% | 3 |
| answered question | | | 55 |
| skipped question | | | 1 |




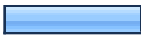

14. Do you have any comments that could help us improve our services to you?

| | Response Count |
|-------------------|----------------|
| | 29 |
| answered question | 29 |
| skipped question | 27 |

15. Are you?

| | | Response Percent | Response Count |
|--------|---|------------------|----------------|
| Male |  | 40.0% | 22 |
| Female |  | 61.8% | 34 |
| | answered question | | 55 |
| | skipped question | | 1 |

16. Please tell us which age group you belong to?

| | | Response Percent | Response Count |
|---------|---|------------------|----------------|
| 16 - 20 | | 0.0% | 0 |
| 21 - 30 |  | 9.1% | 5 |
| 31 - 40 |  | 23.6% | 13 |
| 41 - 50 |  | 16.4% | 9 |
| 51 - 60 |  | 20.0% | 11 |
| 61+ |  | 32.7% | 18 |
| | answered question | | 55 |
| | skipped question | | 1 |