




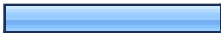



1. How did you hear about the Open Day?

		Response Percent	Response Count
Local Press		46.2%	42
Website		2.2%	2
Leaflet/poster		2.2%	2
Word of Mouth		25.3%	23
Notice board outside		28.6%	26
answered question			91
skipped question			2

2. Did you know that we have a website?

		Response Percent	Response Count
Yes		32.3%	30
No		67.7%	63
answered question			93
skipped question			0

3. Where have you travelled from to visit the Crematorium today?

	Response Count
	91
answered question	91
skipped question	2

4. How much did your visit help you to understand the cremation process?

		Response Percent	Response Count
A lot		98.9%	92
A little		1.1%	1
Not at all		0.0%	0

If you answered 'A little' or 'Not at all' please tell us why 1

answered question 93

skipped question 0

5. Has your visit cleared up any concerns you may have had about the cremation process 'Partly' or 'Not at all' please tell us why



		Response Percent	Response Count
Yes		98.9%	92
Partly		0.0%	0
Not at all		1.1%	1

If you answered 'Partly' or 'Not at all' please tell us why 3

answered question 93

skipped question 0




6. How do you rate the Open Day overall?

		Response Percent	Response Count
Very Good		98.9%	92
Good		1.1%	1
Poor		0.0%	0

If you answered 'Poor' please tell us why 2

answered question	93
skipped question	0

7. We are thinking about introducing the opportunity for friends and family to view the chapel service over the internet. Do you:

		Response Percent	Response Count
Agree		76.1%	67
Disagree		10.2%	9
Don't know		13.6%	12
answered question	88		
skipped question	5		

8. There may also be the opportunity for the service to be available on DVD for a small charge

	Yes	No	Response Count
Would you be interested in this service?	46.0% (40)	54.0% (47)	87
answered question	87		
skipped question	6		

9. With increasing value given to our environment, there are a number of things that we can do as a responsible Council. Some Councils are recycling waste energy generated from the process of cooling waste gasses from the cremation cycle. This energy can then be used to warm buildings on the site.

	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know	Response Count
How strongly do you agree or disagree with this?	63.3% (57)	28.9% (26)	2.2% (2)	0.0% (0)	5.6% (5)	90
	answered question					90
	skipped question					3

10. There are many crematoria that are recycling metals, left after cremation, with all proceeds being given to charity.

	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know	Response Count
Do you agree or disagree with this?	53.3% (48)	35.6% (32)	4.4% (4)	1.1% (1)	6.7% (6)	90
	answered question					90
	skipped question					3

11. We are considering leaving various grassed areas of the cemeteries uncut to encourage wildlife.

	Agree	Disagree	Don't know	Response Count
Do you agree with this?	75.3% (67)	12.4% (11)	12.4% (11)	89
	answered question			89
	skipped question			4

12. Currently cremations are completed the same day as the service. To reduce the impact on the environment and increase efficiency, we are considering holding over coffins for up to 24 hours before cremation

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Response Count
How strongly do you agree or disagree with this?	17.4% (15)	33.7% (29)	23.3% (20)	11.6% (10)	14.0% (12)	86
answered question						86
skipped question						7

13. Do you have any further comments?

	Response Count
	42
answered question	42
skipped question	51