	TIGI	ERBITE	ST16	LTD NO	DISE M	ANAG	EMENT PI	LAN_	'	
		Tig	erbite Sta	fford, 7-8 I	Mill Street,	Stafford,	ST16 2AJ			
SITE SUMMARY		23:0 delivery	0, Monda . With ex til 03:00	y to Satu tended o based on	rday. Sto pening ho a series o	re currer ours, this of approv	operty, opening the property operates 9 will rise to 95 yed conditons. The properties to operates whool operates	0% of its % +. Daily Offices a	business y LNR lice Ibove ope	as home nce granteo erating
KEY OBJECTIVES		Minimise impact on local residents, particularly from a noise and public nusiance perspective. Need to satisfy local authority following a LNR licence hearing, which was granted based on a series of conditions. Suitably identify noise sources, levels and manage control thereof. Define a system to monitor noise, and communication with the public and relevant local authority.								
LOCATION PLAN		Ground floor within Mill Street, in close proximity to neighbouring shops and offices above. There are also four neighbouring residential properties nearby where any excess noise could have a detrimental effect. Front entrance of property borders onto a narrow street with low noise threshold. Rear of property abcks onto two car aprks which sits on a busy road inbetween the canal and bars, and is a high traffic exit route. As we don't intend to run any events other than our daily operation, there should be no sharp or prolonged activity of excess noise.								
NOISE SOURCE INVENTORY		Noise or distraction to local residents outside of the permitted 08:00-23:00 window wil likely occur from the front door area bordering onto Mill Street, the rear area car park bordering onto Mill Bank bus and taxi route, and from our extraction system which runs externally at the rear of our property. Drivers would collect and leave via our rear entrance, so potential for elevated noise.								
NOISE CONTROLS		and foor shop varieties of the second of the	d delivering the country of the coun	es-cannould attractive would be been is the been is th	ot access to custome last collections and last collections are therefored, this conjunction odes. Dri Eats/Just of their coust be turned canno ential noise otential compare compare rigeration ity, the noise teleave quite last of the collections are the collections.	site until ers outsic ection time these ca e lower i would be on with i test drive ontract. ened off be t congrege and di conseque but from ir to redu e this to le which w oise gene sues. We uietly via	s, external con 08:00, and no de of standard le for in store. In also be swittisk of public ne kept at a real walk in closure le evening are evening are external control of the control o	t after 18 hours, to Lights wi ched off uisance. I sonable I to 100% do from our ve can im lude com g car park ain in car y driver n I necessa pinion, tl ut. Readir for accep extrernal previous running v Internal	s:00. Light be switch thin from at 22:45 t No music evel thror elivery se r internal plement mitments c on Mill I until thei ot follow ry. Extrac hese are tenants with less poster di	as at front of the doff at a tarea of the oreduce presently ughout, an arvice after driver tear a code of a regarding Bank. Driver pick up is ition fanstower than a confirme se levels. From was minimpoise olayed to a
NOISE MONITORING		Need to establish acceptable noise levels during LNR hours from local authority. Noise reports will be complied week beginning Monday 2nd October 2023. These will be completed by Stevn Mellor, from SBM Safety Solutions Ltd. He is a Member of the Institute of Acoustics. Calibration certificates can be provided for the follwoing equipment that will be used-SVAN 977 Class 1, SVAN 977A Class 1.								

PUBLIC COMMUNICATION			No ad hoc events in question to consult with that would run outside of permitted hours. Internal contact number can be provided, and also link to email and social media. Any future events would be run by local authority and all residents informed. However, these would not fall within LNR times, and would be more in line with our standard opening times. Log of all complaints would be retained centrally at our office, and copies could be retained within our ST16 store. Also more than happy to speak to residents face to face via either appointment or drop in.								
ACTIONS FOR COMPLAINTS			Visit within 2 hours from member of Senior Leadership Team regarding an immediate noise complaint. Immediate phone call to shareholder within the ST16 branch to resolve. Any other complaint to be investigated within 48 hours by SLT after investiagtion has taken place. All actions will be logged centrally at our office, and again, copies provided to store. Dependant on severity and nature of complaint, the SLT have the right to close the shop with immediate effect.								
MANAGEMENT COMMAND AND COMMUNICATION STRUCTURE			Noise within store is the responsibility of the Shareholders who act as Managers. In the first instance, it is their duty to ensure we are compliant on all fronts, including food safety, noise and public nuisance. Drivers are notified of the required standards, and this is again monitored at store level. External contractors such as Waste Collection and Food Suppliers are notified at point of contract regarding restrictions on building. Any contractor currently with us is fully aware of suitable attendance times. Store level will always be aware and deal with the problem first. Store is instructed to notify the SLT immediately, and a decision is then made regarding immediate attendance and resolution.								
CONTACT DETAILS		Store level contacts would be Adil Hameed and Khairullah Khan. Senior Management team contacts would be Mohammed Shakil, Mohammed Saff, Phil Adams, Craig Holdcroft or James Lancett. All numbers can be provided. Store Shareholders have access to all of these numbers currently.									
FOLLOW UP, REPORT, REVIEW PROCESS		kept trends	both cent , includin	trally and g noise m aken as w	within st onitoring e change	ore. Quar g, and log e into the	terly review a of actions tak busier parts o	t Office lo en to reso f the yea	evel to id olve. Moi r to esnu	entify any re frequent	
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