

TIGERBITE ST16 LTD NOISE MANAGEMENT PLAN									
			Tigerbite Stafford, 7-8 Mill Street, Stafford, ST16 2AJ						
<u>SITE SUMMARY</u>			Ground floor, double fronted takeaway property, opening currently from 12:00 until 23:00, Monday to Saturday. Store currently operates 90% of its business as home delivery. With extended opening hours, this will rise to 95% +. Daily LNR licence granted until 03:00 based on a series of approved conditons. Offices above operating predominantly daytime. Music school operates until early evening.						
<u>KEY OBJECTIVES</u>			Minimise impact on local residents, particularly from a noise and public nuisance perspective. Need to satisfy local authority following a LNR licence hearing, which was granted based on a series of conditions. Suitably identify noise sources, levels and manage control thereof. Define a system to monitor noise, and communication with the public and relevant local authority.						
<u>LOCATION PLAN</u>			Ground floor within Mill Street, in close proximity to neighbouring shops and offices above. There are also four neighbouring residential properties nearby where any excess noise could have a detrimental effect. Front entrance of property borders onto a narrow street with low noise threshold. Rear of proprty abcks onto two car aprks which sits on a busy road inbetween the canal and bars, and is a high traffic exit route. As we don't intend to run any events other than our daily operation, there should be no sharp or prolonged activity of excess noise.						
<u>NOISE SOURCE INVENTORY</u>			Noise or distraction to local residents outside of the permitted 08:00-23:00 window will likely occur from the front door area bordering onto Mill Street, the rear area car park bordering onto Mill Bank bus and taxi route, and from our extraction system which runs externally at the rear of our property. Drivers would collect and leave via our rear entrance, so potential for elevated noise.						
<u>NOISE CONTROLS</u>			To reduce noise outside of permitted times, external contractors, eg- waste collection and food deliveries- cannot access site until 08:00, and not after 18:00. Lights at front of shop which could attract customers outside of standard hours, to be switched off at 22:45 which would be last collection time for in store. Lights within front area of takeaway have been isolated, so these can also be switched off at 22:45 to reduce visibility to passers by, and therefore lower risk of public nuisance. No music presently in store. However, if introduced, this would be kept at a reasonable level throughout, and switched off at 22:45 in conjunction with walk in closure. 100% delivery service after 23:00, and only to fixed abodes. Drivers in the evening are from our internal driver team, so no reliance on Uber Eats/Just Eat drivers, meaning we can implement a code of conduct that forms part of their contract. This would include commitments regarding noise- any in car music must be turned off before entering car park on Mill Bank. Driver must approach quietly and cannot congregate, and remain in car until their pick up is ready, limiting the potential noise and disturbance. Any driver not following this is subject to review and potential consequence if deemed necessary. Extraction fans- currently waiting noise readings, but from professional opinion, these are lower than usual. Fans are fitted with a silencer to reduce noise output. Readings will be confirmed once given, and we can compare this to local authority for acceptable noise levels. Currently no walk in refrigeration which would require extrernal compressors. From speaking to local community, the noise generated by thre previous tenants was minimal at best, and generated no issues. We are currently running with less noise generating. All team must leave quietly via the rear door. Internal poster dplayed to all team and drivers asking for quiet upon exit in order to respect local neighbours.						
<u>NOISE MONITORING</u>			Need to establish acceptable noise levels during LNR hours from local authority. Noise reports will be compiled week beginning Monday 2nd October 2023. These will be completed by Stevn Mellor, from SBM Safety Solutions Ltd. He is a Member of the Institute of Acoustics. Calibration certificates can be provided for the folloing equipment that will be used- SVAN 977 Class 1, SVAN 977A Class 1.						

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